

## THERMAL DISCLOSURE & FACT/PREP SHEET

**TO OUR FUTURE CLIENT OR BUILDING TENANT, PLEASE READ PRIOR TO TREATMENT. BOTH TENANTS AND MANAGEMENT/OWNER MUST SIGN AND DATE THIS PAPERWORK PRIOR TO TREATMENT.**

### Some Facts

- ☛ Heat kills all stages of bed bugs; this is egg, nymph and adult.
- ☛ Bed bugs start to expire at 113 degrees.
- ☛ Eggs will become non-viable in 10 minutes at 131 degrees.
- ☛ Typically a thermal treatment will take 4-6 hours per room treated. Expect to be out of your home for at least 10-12 hours for most treatments. Larger residences or those that have a lot of clutter increase cook time.
- ☛ Electronics, furniture, fabrics, upholstered and other tough to treat items are easily and safely treated with heat.
- ☛ All items subject to heat damage through melting, expansion or explosion must be removed from the site.
- ☛ Reduction of clutter is helpful in reducing time on site and provides better results.
- ☛ Clothing must be put through the drier for 40 minutes minimum or placed on hangers prior to the treatment. We can heat all clothing left in drawers or boxes but this will add time and expense to the procedure.
- ☛ Pesticide usage is greatly reduced during thermal treatments. In cases of isolated apartments a stand-alone treatment can be done but a "Search & Seal" is recommended to ensure no other insects can enter the unit once we have eliminated the current infestation.
- ☛ No personal affects should be brought with you on the day of treatment. This includes clothing. A fresh outfit should be prepared (including sneakers) by running items through a dryer for 30 minutes.
- ☛ Personal vehicles should be inspected and or treated if a thermal treatment is proposed. Canine inspection is recommended.
- ☛ Consider infestation possibilities outside of your home. These would include friends, parents, work etc. These should be systematically eliminated to prevent re-infestation at a later date.
- ☛ Prepare to vacate the treated area until cool enough to return. This may take several hours depending on the substrate.
- ☛ Thermal treatment will eliminate bed bugs in one treatment whereas chemical treatments usually require two.

### Disclosure

**CUSTOMER'S OBLIGATION:** Customer agrees to maintain the premises subject to this contract in a condition, which does not promote infestations by Bed Bugs. Specifically, Customer agrees, to maintain the premises in a reasonably clean and sanitary condition, and to keep the structure in such a state of repair so as to avoid providing easily accessible means of access to Bed Bugs. Customer agrees to have the premises prepared as per the Thermal Treatment Fact Sheet. **If extra setup time is required this will be charged at \$300 per hour. AAA Superior Pest Control LLC is not responsible for lost or stolen property and the client agrees to remove cash, jewelry or other valuable from the property.** Client agrees to limit access to the treated structure to ensure others do not carry in or re-infest areas treated. In some cases investigation of domestic help, home care staff, places of employment, schools, vehicles, etc. may be necessary to eliminate all possible avenues of infestation. This will be done at a separate charge.

**PERFORMING THE WORK:** AAA Superior Pest Control will perform the work in a workman-like manner. AAA Superior Pest Control will exercise reasonable care while performing any work hereunder to try to avoid damaging any part of the structure(s), plants or animals. Under no circumstances or conditions shall AAA Superior Pest Control be responsible for damage caused by AAA Superior Pest Control at the time the work is performed except those damages resulting from gross negligence on the part of AAA Superior Pest Control. Heavy or fragile items will be the responsibility of the homeowner to move if necessary. It may be necessary to paint or touch up certain areas after a thermal treatment and AAA Superior is in no way liable for this work.

**LIMITS OF LIABILITY:** Although AAA Superior Pest Control will exercise reasonable care in performing services under this Contract, AAA Superior Pest Control **will not be liable for injuries or damage to persons, property, birds, animals or vegetation**, except those damages resulting from gross negligence by AAA Superior Pest Control. **Limit of liability for**

damages is \$500.00. Further, **under no circumstances will AAA Superior Pest Control be responsible for any injury, disease or illness caused, or allegedly caused, by bites, stings or contamination of Bed Bugs or any other insects, spiders, rodents, or beetles.** AAA Superior Pest Control's representatives are not medically trained to diagnose Bed Bug borne illnesses or diseases. Please consult your physician for any medical diagnosis. To the fullest extent permitted by law, AAA Superior Pest Control will not be liable for personal injury, death, property damage, loss of income or any other damages whatsoever, including consequential and incidental damages, arising from this service. AAA Superior Pest Control's liability is specifically limited to the labor and products necessary to help reduce Bed Bug populations. The following items (not inclusive) are heat sensitive and AAA Superior Pest Control will not be responsible for heat damage: Medications, Aerosol Cans, Paint, Turpentine, Solvents, etc., Wine, Champagne, Liquor, Laminated furniture including some kitchen cabinets, Oil Paintings (Must be checked regularly and moved if it becomes tacky), Lotions, oils, petroleum products and oil filled items (Some expansion may occur), Gunpowder, matches, flares and other incendiary products, Glued particle board items, VHS and cassette tapes, Photographic film and negatives, Pets including lizards and fish, Batteries, Moth balls and humidity absorbers, Vinyl Blinds, vinyl based window treatments, Wax or Glued based items, Some books may come apart at the binding, Pianos (will be covered by a Thermal Blanket and monitored throughout the process. De-tuning may occur), Linoleum and vinyl floor tiles may come loose. **Please note:** Items that are stored inside a fireproof safe (and possibly contaminated) cannot be treated; they should be removed and placed inside a locked file cabinet during the treatment process.

- 14. SPECIFIC EXCLUSIONS:** This Contract does not cover and AAA Superior Pest Control will not be responsible for
1. Damage resulting from moisture conditions, including but not limited to fungus or mold, whether visible or not;
  2. Damage resulting from any wood destroying organisms;
  3. Expenses related to the replacement of linen, upholstery, furniture, mattress, soiling or related costs;
  4. Expenses related to medical evaluation or treatment for bites associated Bed Bugs;
  5. Damages or expenses for any claim of personal injury related to an infestation of Bed Bugs;
  6. Loss of income claimed to be related to any Bed Bug bites or associated illnesses;
  7. Additional exclusions: SPRINKLER SYSTEMS Any damage caused by the depressurization of the sprinkler system is NOT covered. For structure(s) that have sprinkler heads, draining of the system is necessary. Note that the sprinkler heads will be monitored with wireless sensors, insulated with ice and kept at or below 135 degrees Fahrenheit. Based on the head release set-point of 155 degrees unless there is a defect in the system the system will remain undamaged. It is your choice to accept this risk since Sprinkler Companies are available to drain the system and remove this possibility from occurring. I will \_\_\_\_\_ will not \_\_\_\_\_ be draining the system prior to treatment and accept full responsibility in case of ANY accidental discharge. x \_\_\_\_\_
  8. Those items included in section Limits of Liability
  9. **ANY ITEM CONSIDERED PRECIOUS OR ONE OF A KIND MUST BE REMOVED FROM THE AREA TO BE TREATED PROPERLY.**
  10. Any items that were discussed during the site survey or placed on the survey form
  11. Any damages caused to wallpaper and/or paint when outlet covers are removed for dusting services

**15. CHEMICAL SENSITIVITY:** If Customer or other occupants of the structure(s), or adjacent buildings, believe they are or may be sensitive to pesticides or their odors, or if Customer or other occupants have consulted with a medical doctor, or other healthcare provider, regarding such sensitivity, Customer must notify AAA Superior Pest Control in writing, in advance of treatment of the structure(s). AAA Superior Pest Control reserves the right, upon receipt of such notification, to deny or terminate service. Failure to provide such notification represents Customer's assumption of risk and waiver of any claims against AAA Superior Pest Control in connection with such sensitivity.

**16. VIDEO TAPING:** By signing this disclosure you agree to the video taping of the entire premises to be treated prior to, during and immediately after treatment. This video will be used solely for the purposes of documenting the state of the structure as well as the items inside of it. The video will not be published in any form without previous and separate consent from the owner/leaser of the property in question.

**17. THEFT POLICY:** AAA Superior Pest Control LLC is not responsible for lost or stolen property and you, the client agrees to remove cash, jewelry or other valuable from the property prior to treatment. AAA Superior takes every precaution to avoid theft. If you believe an item was stolen please contact us and file a police report as soon as possible. AAA Superior is not responsible for reimbursement for stolen items unless a conviction is obtained stating our employee is responsible for the theft. X \_\_\_\_\_ I agree to remove all cash and valuables prior to treatment.

## PREPARATION

- Clutter impedes the effectiveness of a thermal so remove all clutter from closets, drawers and all around the house or apartment. Hot air is the insecticide-we need to move it everywhere.
- Remove all waxes, crayons, candles, etc....
- Remove all alcohol, wine, beer, etc.... (Place in Refrigerator)
- Place medicine in the fridge and take what you need with you.
- Remove all firearms and ammo, gun powder, fireworks, etc...
- Take down all plastic blinds - the heat will make them droop and become unusable.
- Remove all makeup, nail polish, lotions, etc...
- Remove all items that contain any alcohol – rubbing alcohol, nail polish remover, medical prep pads, etc...
- Remove all batteries from remotes, smoke detectors and laptop computers. Don't forget the spare ones that we all have in drawers hidden away, etc.....
- Remove all aerosol products - paint, hair spray, deodorizers, etc.....
- **Please remove all money and valuables.**
- Remove all oils - cooking, motor, etc. They will expand and may leak.
- Remove all compressed gasses!!!
- Remove all flammables, matches, lighters, etc....
- Unplug all electronics, TV, computers, etc....
- The crew will be going into all the drawers and closets so if there is anything that you don't want the crew to find or see please remove it!!!!
- Any pictures will be taken down off the walls (bedbugs like to harbor in pictures). The pictures will not be hung back up, the temps will still be too hot and we do not want the frames to warp. They can be re-hung the next day. Please let the crew know about any oil painting you have!
- **The underside cover on all furniture and box springs will be removed so heat will also penetrate deeply into these items.**
- Please make sure that clothing hanging in the closets is not packed in too tight. There should be room between the clothes so that heat can penetrate all areas.
- Remove all cassette tapes, video tapes, records, photo albums and negatives. This is a great time to go through all the drawers in your home or apartment.
- All the items removed can be put in a heavy duty plastic bag and a "No Pest Strip" dropped in and sealed for 2 to 3 weeks. Remember not to overload the bag so you can flip the items once every few days.
- The thermal crew will be taking your clothes out of the drawers and processing them and will put them in plastic bags at the end of the thermal. Note that this will wrinkle your clothing. You can avoid this by pre-drying yourself, sealing in plastic and noting that the clothing has been processed already.
- **Nothing should be removed from the structure without being treated. Anything that is heat sensitive should be placed in plastic bags and marked. Our technicians will place no pest strips in them and seal them. These bags must remain sealed. In New York State we are required to remove these strips as they are a restricted use pesticide so we will do so at the time of the 30-day follow-up canine inspection.**

SIGNED: \_\_\_\_\_

PRINTED: \_\_\_\_\_

DATED: \_\_\_\_\_